

SolaceTek

Terms of Service

While no stated, implied or expected outcome can be guaranteed, SolactTek's highly skilled technicians are fully dedicated to your satisfaction in all of our interactions. Within this context, we will put our best effort into the resolution of any technical difficulty you experience, either solving the problem directly (usually within the first 15 minutes) or directing you to the source of an applicable solution.

Also, even though we apply our expertise to pinpointing any failures, inadequacies, or incompatibilities within the software, hardware, or networks you use we obviously cannot take responsibility for the quality or content of any of these products or services.

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We will help you, and we're sure you won't attack us for it, but just in case:

You must accept our terms and we can change them at any time.

You have to do your part or we are not obligated to do our part.

We invoke this agreement by even thinking of doing business with each other.

You must be able to legally contract with us.

You will pay for your account no matter who uses it.

You can't use our service on more of your equipment than you paid for.

We won't tell anything about you to anyone.

We try hard but we may not always be available.

If we use our software to provide this service, we can change it at any time.

If we terminate this contract, you can't use our software anymore.

If we use third party software to provide this service, you are bound by their rules also.

You promise you won't steal our software or any third party software we use with you.

If we help you with any of your purchased software, it is your fault if that voids their warranties.

Either of us can terminate this contract at any time with 30 days notice.

We can dump you at any time if you screw things up.

We may not allow past customers to come back.

We only charge what we said we would, and you pay it with no hassles.

If you don't pay we dump you.

If you pay late we charge you extra.

You pay your own phone charges.

You pay for missed appointments if you don't give us enough advance warning.

If we can't fix it, you still pay for the diagnostic effort.

We won't charge you if we can't connect to work on it.

We are not responsible for any facet of the internet.

We do not guarantee downloaded data against anything the internet may do to it.

You cannot use our name unless we control its use.

We don't guarantee fast or uninterrupted online service.

We are not liable for anything.

You get nothing more than what this document specifically gives you.

You can't hold us responsible for anything.

Formal notices must be sent by mail or hand delivered.

We can accept any of your electronic IDs as legal proof of your identity.

On cancellation you keep any third party software you bought.

You can't transfer your side of this agreement, but we can transfer ours.

We will abide by applicable governmental laws.

If this document conflicts with government rules, they win and we both lose.

This contract is valid whether or not we enforce it.

This contract supersedes anything we have ever even thought of communicating to each other before.